

# Ordering Replacement Parts

**BassProDisplayParts.com**

---



*Cabela's*®



# BassProDisplayParts.com

## How to... Access the site

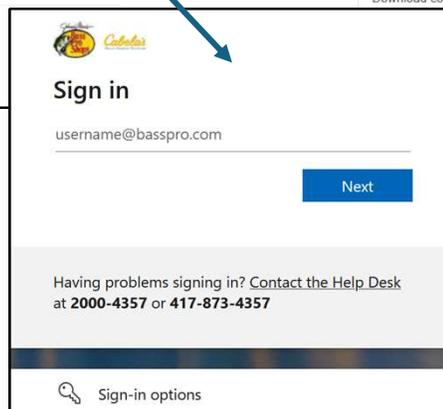
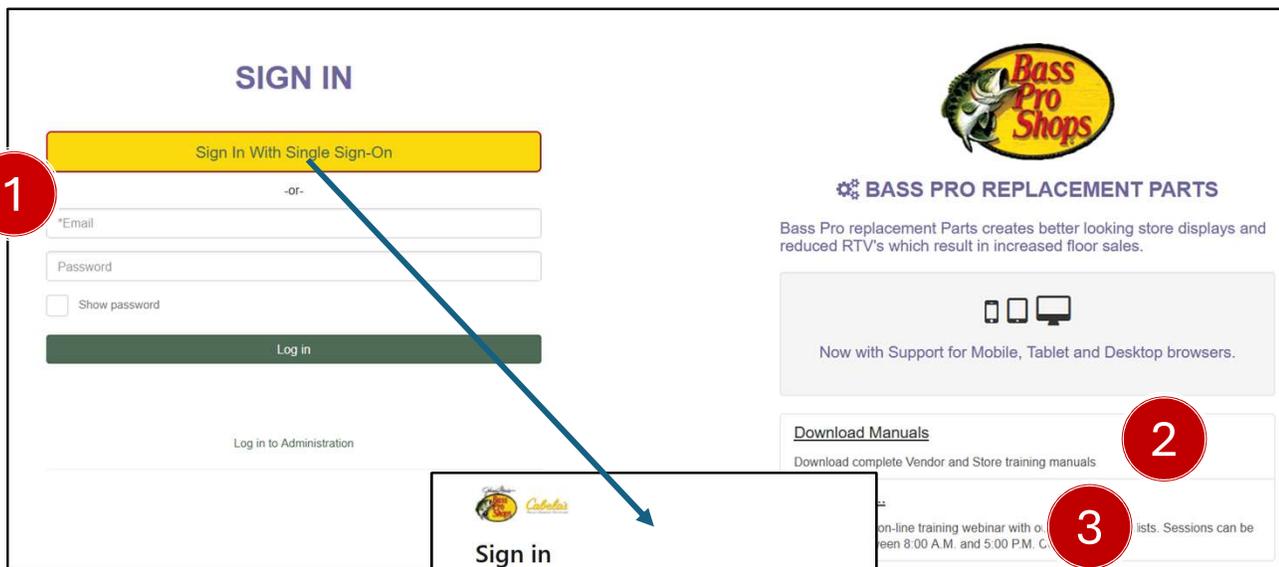
1

Bass Pro Display Parts is accessed at [bassprodisplayparts.com](http://bassprodisplayparts.com) using any web browser:



### The Bass Pro Parts home/login page:

1. These are the login fields. Enter a Bass Pro login using the yellow Single Sign On button and follow the website prompts to log in. Suppliers will use the email and password fields to log in as needed.
2. A copy of this “How To” manual is available for viewing or downloading using this link.
3. 24/7 customer service is provided through the support email link or at: [support@bassproreplacementparts.com](mailto:support@bassproreplacementparts.com).



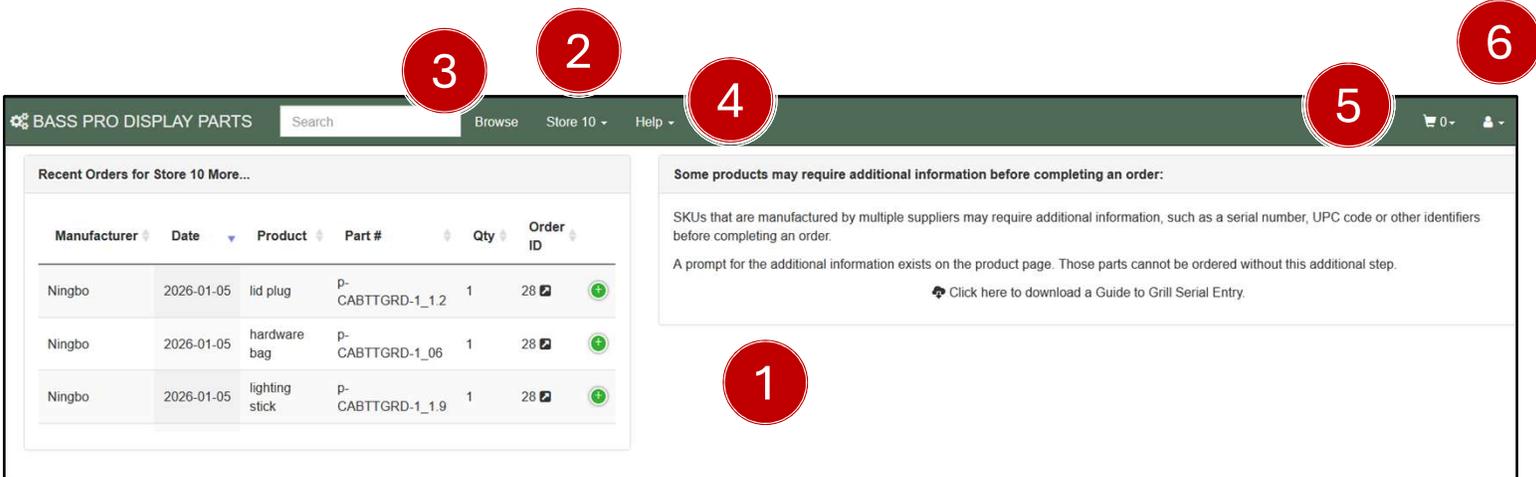


# BassProDisplayParts.com

## The Navigation Page

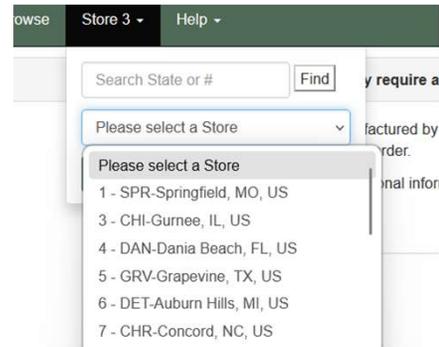


### Bass Pro Display Parts Message Board and Navigation Page:



1. The Message Board on the login page contains important information from suppliers and is regularly updated with new alerts, helpful tips and a Store Order Summary.

2. **When logging in the first time, select the default store.** This will ensure orders are delivered to the appropriate address and will populate the section of the message board that provides a store order history summary. The store can be changed at any time using the same process.

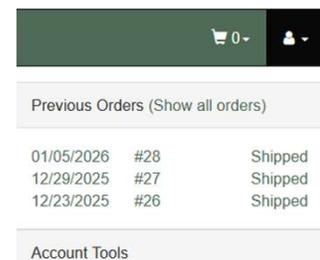


3. The search tools are located at the top of all website pages. Either the search field or the “Browse” function can be used to locate products and parts.

4. “Help” provides a link to product manuals, FAQs and website support content.

5. The shopping cart icon shows the quantity of parts that have been selected to order. Clicking on the cart will take you to the cart detail and initiate the “checkout” process.

6. The “My Account” link contains order history and account details.



#### Previous Orders (Show all orders)

Date	Order #	Status
01/05/2026	#28	Shipped
12/29/2025	#27	Shipped
12/23/2025	#26	Shipped

#### Account Tools

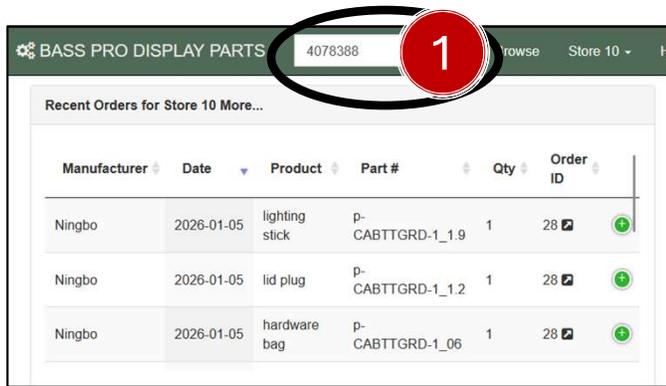


# BassProDisplayParts.com

## How to Order Parts

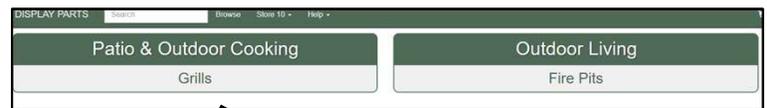
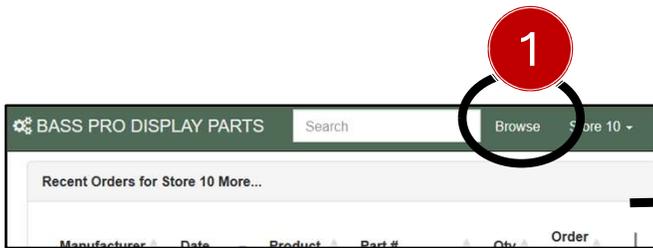
3

1. To view an item and order parts, enter the SKU #, Model #, UPC or key word in the search box and press enter . The Browse drop-down menu can also be used to view everything available under a product category or brand.
2. Once a search criteria is input or the category is selected , the website will bring up matching products:

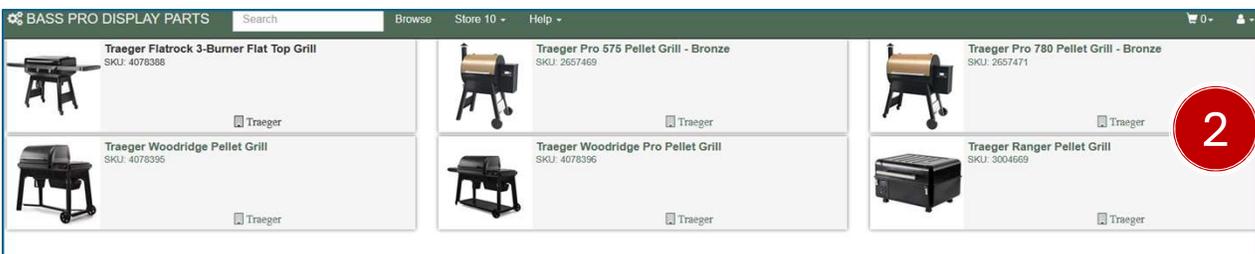


Example: Output after inputting a SKU number in the search field:

OR



Bass Pro Shops	Blackstone	Cabela's	Dyna-Glo
Masterbuilt	Napoleon	NXR	Traeger



Example: Output after selecting a category and brand from the browse drop-down



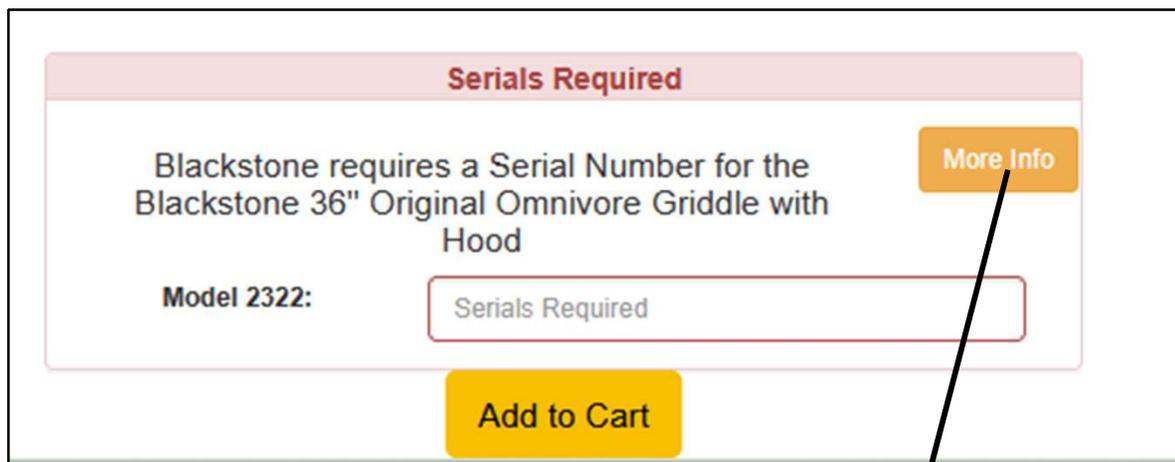


# BassProDisplayParts.com Serial Number Requirement

5

For quality control, some suppliers require extra information (i.e., a serial number) to be input before allowing a part to be added to the shopping cart. If the product requires this step, there will be a prompt at the bottom of the product page. After adding the information to the field, click “Add to Cart”.

Clicking the “More Info” button will provide additional direction regarding where to locate the information on the product.





# BassProDisplayParts.com

## How to Check Out

6

After clicking the shopping cart icon, the “check-out” page will be displayed:

The screenshot shows the checkout page with the following elements and callouts:

- 1**: Ship-to Name field containing "Kendra Joyce".
- 2**: Product Codes section with a field for "Blackstone Code for the Blackstone 36" Original Omnivore Griddle with Hood" containing "123456789".
- 3**: Comments box with the placeholder text "Your Message Here...".
- 4**: Location field for the first item.
- 5**: Quantity dropdown menu for the first item, set to "1", and a "Delete" checkbox.
- 6**: "Update" and "Submit" buttons.

Item 1: Black Hood Handle  
Part #: RP 8800297  
Manufacturer: Blackstone  
For Model(s): 2322 Blackstone 36" Original Omnivore Griddle with Hood  
SKU(s): 4374183  
Finish:

Item 2: Igniter wire  
Part #: 880-0013-10  
Manufacturer: Duro Corporation  
For Model(s): 880-0013 Cabela's Stainless Steel Tabletop Propane Grill  
SKU(s): 2515037  
Finish:

1. Verify/update the “Ship To” name associated with the order.
2. If additional information is required by the manufacturer (i.e., grill serial numbers), the field will appear in the upper right corner. It should be populated for the item specified to avoid delays.
3. Any comments regarding the order can be typed in the comments box. This information will transmit to the manufacturer and will be included on reports and order confirmation emails.
4. The Location field is optional and may be used to help locate the damaged product when the part is received. This information is included on reports and confirmation emails.
5. The quantity can be updated, or the item can be deleted from the order during the checkout process.
6. The “Update” button will save all selections, and the “Submit” button will advance the website to the final confirmation screen. 7



# BassProDisplayParts.com

## Confirming your Order

7

The final step is to complete the order by clicking the “Confirm and Submit Order” button. The order can still be modified by selecting the “Edit” button.

The screenshot shows the website interface for confirming an order. At the top, there are navigation links for 'Browse', 'Store 10', and 'Help'. Below this, a green banner indicates 'Items will be Shipped to Store 10 - ORL'. The shipping information is displayed on the left, including the ship-to name (Kendra Joyce), street address (5156 International Drive), city (Orlando), state/province (FL), zip (32819), and country (US). A 'Comments' section is visible on the right. The main content area lists two items: 'Black Hood Handle' and 'Igniter wire'. Each item entry includes manufacturer details, model numbers, SKUs, finish, and warranty status. A 'Part Usage' note is present for each item. A 'Confirm and Submit Order' button is circled in black, and an arrow points from it to a smaller inset window. This inset window shows the 'Thank you for your Order' confirmation page, which includes the order date (Wednesday 24 February, 2026), the delivery address, a QR code, and a list of items with their status (Pending) and the store (Store: 10).

Confirmed orders will transmit to the applicable manufacturer(s) order queues for fulfilling, and an email order confirmation is sent to the email address associated with the account. As each item is updated by the manufacturer(s), status notification emails are sent.

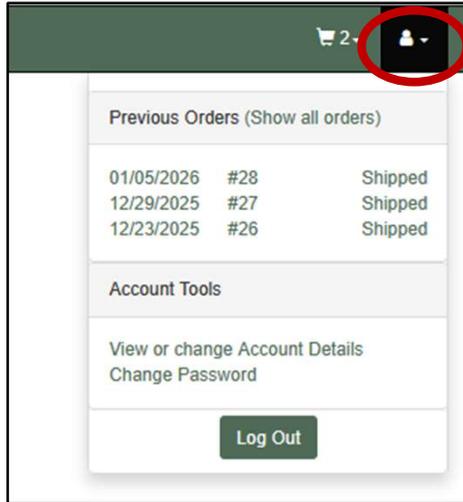
The confirmed order details will instantly populate on the Store Order Report, located on the home screen of the website. Order details are also available in the Account summary in the right top corner of any website page.



# BassProDisplayParts.com Account Information

8

User account information is accessed through the account icon in the top right-hand corner of any Bass Pro Display Parts website page:



Clicking “Show all orders” will display any order created under the associated login:

## Account Order Summary

Order Number:	Order Date:	Items:	Status:
28	Monday 05 January, 2026	3	Shipped
27	Monday 29 December, 2025	2	Shipped
26	Tuesday 23 December, 2025	1	Shipped
25	Tuesday 16 December, 2025	1	Processing

If an order is clicked, the details of that order will be displayed. The detail page contains the status of each part and applicable tracking information. A QR code is assigned to each order and allows for simplified future follow up.

## Order Detail

Order Date:  
Monday 05 January, 2026

Delivery Address  
Kendra Joyce  
5156 International Drive  
Orlando, FL 32819  
United States



☆ Shipped

1 x lid plug

Part Usage: Display - Missing

Shipped  
Store: 10  
Tracking Number: 987897

☆ Shipped

1 x lighting stick

Part Usage: Display - Missing

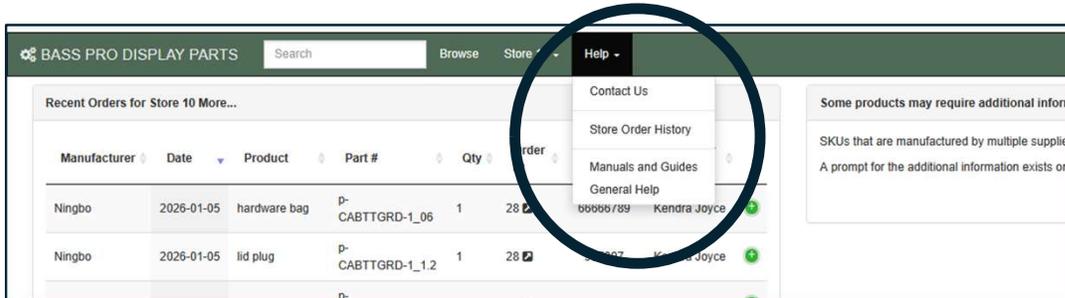
Shipped  
Store: 10  
Tracking Number: 888888888



# BassProDisplayParts.com Help Menu

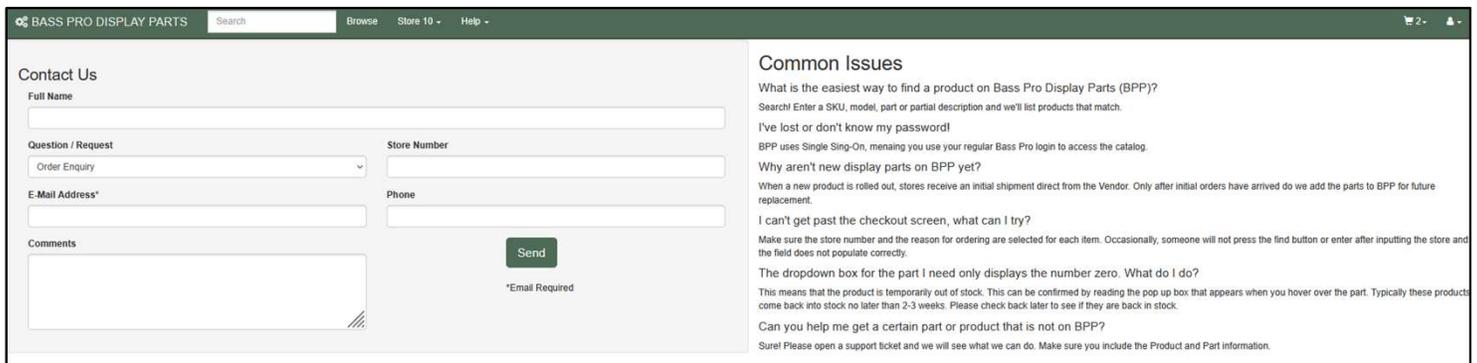
9

The help/tools menu is located at the top center of any Bass Pro Display Parts page:



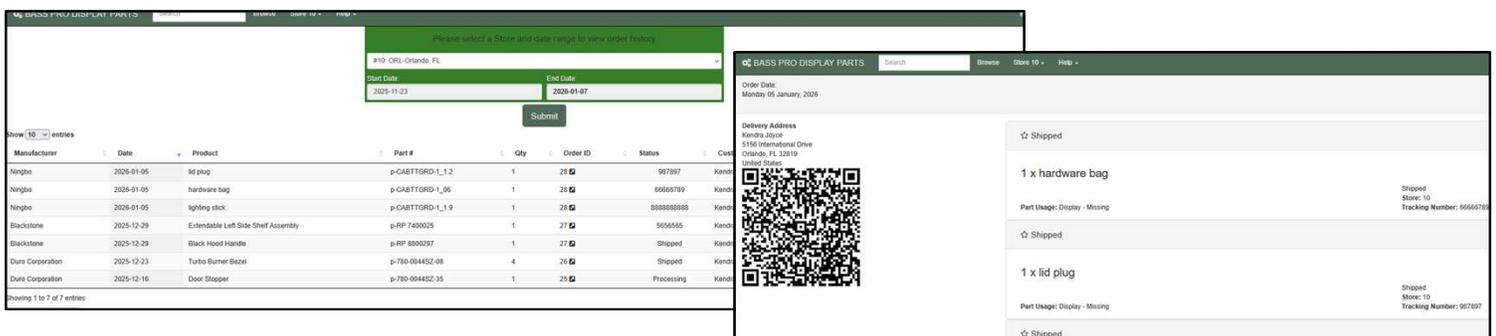
## Contact Us:

Clicking “Contact Us” brings up a form to send messages or requests to our support team. Messages sent through this link or through the support email address ([support@bassproreplacementparts.com](mailto:support@bassproreplacementparts.com)) are checked and answered daily. Common issues and FAQs are also listed on this page.



## Store Order History:

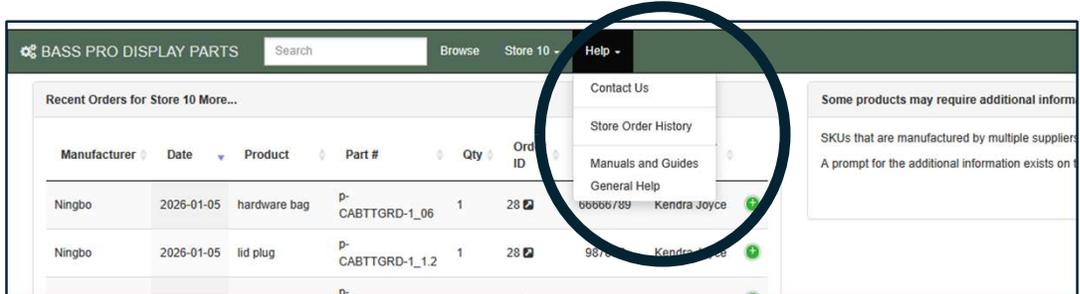
Clicking “Store Order History” will list all orders placed for the specified store and date range. Further order detail can be brought up by clicking on the order id on any line. A printer friendly version is available by clicking the button at the bottom of the screen. This report is also available on the home page of the website.





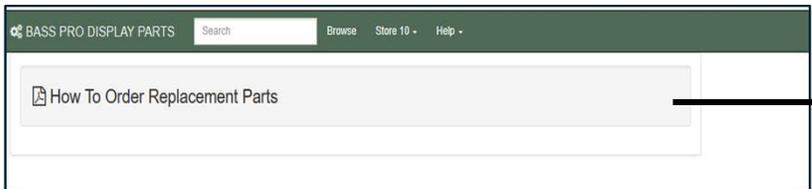
# BassProDisplayParts.com Help Menu (cont.)

10



## Manuals and Guides:

Manuals and guides for select products are also available within the Help Menu. Click on the file name to view or print the file.



## General Help:

The “General Help” section provides helpful website tips and answers to common questions..

